

Nautica Benaco and Gardarent Standard business conditions



GENERAL INFORMATION

Prices are **inclusive** of: use of boat, VAT and statutory taxes, liability insurance and KASKO.

Prices also include launching, hauling, briefing and debriefing, final cleaning, delivery and collection at Porto Torchio (Manerba del Garda).

Petrol is NOT included in the rental price: we deliver all our boats with full tank, and in the end we will take care of the refuelling, which must be paid in cash (there is no refuelling charge).

The average consumption for 40 HP boats is 6/7 litres per hour; as regards more powerful boats, instead, we recommend you to contact us directly for information about consumption.

All boats are fitted with complete safety **equipment**: ropes, fenders, anchor with rope, life belt with 30m rope, set of flares, 2 paddles with hooks, first aid box and life jackets.

All our boats are equipped with a stereo system and Bimini Top, for maximum comfort on board. The accessories are shown in detail on the web pages of every single boat.

Our website shows the features of all the models of boat available for hiring, including the maximum **capacity** of persons on board.

However, we recommend you not to occupy a boat with the maximum capacity allowed, to ensure maximum comfort and enjoyment of navigation to all passengers. In any case, children on board are counted as adults (we provide lifejackets suitable for children with no extra charge).

Boats are available to customers from 9am of the first day until 5pm of the last day. For 1 day rentals, boats must be returned no later than 6pm.

There is a **mooring buoy** in Manerba included in the price during the rental period (please contact us). If you spend your holidays in another place and want to take the boat with you, a buoy or a place in a harbour have to be reserved by yourself.

Since summer 2008 Nautica Benaco is in possession of a **peer** directly at the beach from where you can use our comfortable **tender service** to our buoys during the day (from 9 am to 6.30 pm).

The peer is only 50 m away from the Porto Torchio and permits you to get comfortably in and out of the boat.

Our customers can use our private **parking** place in Via Belvedere 4 (Manerba Del Garda) without extra charge.

The transfer to the harbour will be offered by our tender service, which is free of charge.

Prices **don't include**:

- fuel consumed during the rental;
- damages of the boat caused by improper or negligent use;
- loss of equipment;
- penalties for delays in returning the boat.

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If there is **bad weather** on the first day of the boat charter it is possible to add the lost day at the end of the rental period if the boat is still available.

Otherwise the first day will not be charged.

In case of bad weather during the rental period there is no right for compensation of the rental price or parts of the rental price.

Dogs are permitted on some of our boats with extra charge (€ 20 per rental). For details, we advise you to ask us directly before reservation.

RESERVATION



Reservation methods depend on the duration of the rental:

- For short rentals (periods of less than 3 days) we recommend you to go directly to our front-office for an advance payment (from the 2019 season, an online reservation system will be implemented);
- For rentals of 3 or more days we recommend you to book in advance by e-mail (especially in medium- and high-season, and we require an advance payment to confirm the rental).

CONCLUSION OF THE CONTRACT



Signing the reservation contract there become due 30 % of the rental price. This advance payment can be paid by bank transfer.

The remaining amount is paid in cash, by credit card (only VISA and Mastercard), debit cards or bancomat, at the beginning of the boat charter. After having received the advance payment and the signed contract Nautica Benaco confirms the reservation.

To rent our boats without licence (40 HP) a **minimum age** of 21 is required. As regards more powerful boats, the holder of the boat licence must have at least 25 years of age.

Sublease and subletting are forbidden.

Nautica Benaco has the right to cancel a boat charter if the client behaves contrarily to the rental contract.

CANCELLATION



The customer must inform us as soon as possible for any booking **change**, which we are happy to accept in case of availability.

If the client is not able to take over the boat on the agreed date his advance payment is kept to cover the missing rental income.

In particular:

- For cancellations communicated within 60 days before the rental period, we charge € 50;
- For cancellations communicated between 60 and 30 days before the rental, we keep 50% of the advance payment;
- For cancellations communicated in the last 30 days before the rental, we charge the total advance payment.

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BOAT LICENCE

The navigation on Garda Lake with a boat with Italian flag and an engine with more than 40,8 HP (29,4 KW) requires an original valid boat licence.

Valid boat licences on Garda Lake are:

- boat licence from Germany;
- boat licence from the Netherlands;
- boat licence from Belgium;
- boat licence from Austria.

Croatian and Slovenian boat licences are not valid in Italy.

In any case, we ask you to send us a copy of the licence by e-mail before confirmation.

If the client does not present an original and valid boat licence at the beginning of the boat charter, Nautica Benaco can refuse the delivery of the boat.



INSURANCE AND DEPOSIT

The insurance of the boat and its equipment as well as the third party liability are included in the rental price, but the client is responsible by himself up to the amount of the deposit.

All our boats are insured **by RC and KASKO**, the tenant is expected to pay a deposit (franchise) of an amount between € 600 and € 2.000, depending on the model and length of the rental period.

The deposit (franchise) can be paid in cash or by traditional credit cards (with embossed numbers) belonging to the VISA and Mastercard circuits.

It is not possible to use an EC-card (electronic cash).

The insurance does not cover personal objects of the client.

The deposit for our boats is:

- € 600, for the model BRAVA 18 (rental length for maximum 1 day);
- € 1.500, for the following boats: BRAVA 18 (from 2 days on), VOYAGER 19S and all other boats over 40 HP;
- € 2.000, for MOSTES VENERE 25 and all SEA RAY models.

The deposit will be returned at the end of the rental, if the boat, the engine and the equipment on board are returned in the same conditions in which they were delivered at the beginning: without damages and with the whole board equipment. The boat must be brought back at the time and place agreed in the rental contract.

After a **damage** the client has to inform Nautica Benaco immediately by telephone. Nautica Benaco can claim compensation for damages in case of carelessness and intention.

BOAT DELIVERY

It is always necessary to present an **original identity document** (Identity Card, Passport or Driving License).



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For 40 HP boats, an ID is enough, while for more powerful boats we require an original boat license.

Upon delivery, our staff provides a **presentation of the navigation rules** with a map of the lake, and checks the boat with the customer.

Any defect or damage, and the level of petrol will be noted on a report.

In the end we will proceed to the explanation of the use of the boat and the equipment on board, before the delivery.

The customer is responsible for the safe and correct use of the boat and its equipment.

He also has to follow the instructions and rules that are given to him upon delivery.

If the customer notices any problem during navigation, such as water infiltration, temperature increase, vibrations or unusual noises, he must contact us immediately by telephone.

The boat must be returned at the time and place previously agreed on the rental contract.

We ask you therefore to call us in case of problems or **delay** in the return of the boat.

FURTHER INFORMATION

Navigation rules are presented by our staff along with an orientative map of Lake Garda, during the **briefing** that will take place before the delivery of the boat.

In particular, on the map will be provided information about the presence of reefs, petrol stations, harbours and mooring buoys.

In case of **fine**, the customer must contact us immediately and provide us with a detailed explanation of the event.

In case of an accident it is necessary to write a report together with the skipper of the other boat involved in the accident that both have to sign.

Try to find a witness who signs this report, too.

Ask the skipper for the name and the address of his insurance company.

The client has to call Nautica Benaco immediately after a damage.

There is always **right of way** for the following water vehicles:

- sailing boats;
- occupational fishermen;
- boats with controlling function;
- public boats and ferry boats;
- damaged boats.

In all these cases you have to keep a distance of minimum 100 m to the other boats.

Crossing a harbour entrance you have to let pass entering and exiting boats.

